



London
Stock Exchange

Turquoise

TQ102- Connectivity Guide

Issue 3.0

05 August 2022



London
Stock Exchange Group

Contents

1.0	Introduction	4
1.1	Purpose	4
1.2	Readership	4
1.3	Document Series	4
1.4	Document History	5
	6	
1.5	Enquiries	6

2.0	Connectivity Overview	6
2.1	Connectivity Protocol	6
2.2	Services	6
2.3	Interfaces	7
2.4	Connection Options	8
2.5	Architecture	8
2.6	Disaster Recovery	9

3.0	Connectivity	9
------------	---------------------	----------

4.0	Sponsored Access	12
------------	-------------------------	-----------

1.0 Introduction

London Stock Exchange has completed acquisition of Turquoise paving the way for the creation of a new pan-European trading venture through a merger of the Turquoise and Baikal businesses.

The new venture, continuing to operate as Turquoise, aims to drive European trading volume growth and promote venue choice. Turquoise benefits from synergies with London Stock Exchange infrastructure through its migration to MillenniumIT trading technology as of November 2010.

1.1 Purpose

The purpose of this document is to provide participants with information on how to connect to the Turquoise MillenniumIT platform for both the Customer Development Service and the Production service.

1.2 Readership

This document is a supporting document to the interface technical specifications. When read in conjunction with the other technical specifications, these documents provide all of the details Turquoise participants require to migrate to the MillenniumIT trading platform.

This document is particularly relevant to project and technical staff within member firms and companies that provide Turquoise related services to member and non-member firms.

1.3 Document Series

This document is part of series of documents providing a holistic view of full trading and information services available from Turquoise.

For reference the full range of documents is outlined below:

- **TQ102 – Connectivity Guide (this document)**
- TQ103 – Trading Technical Parameters
- TQ201 - Trading Gateway (FIX 5.0) Specification
- TQ202 - Post Trade Gateway (FIX 5.0) Specification
- TQ203 – Drop Copy Gateway (FIX 5.0) Specification
- TQ301 – Trading Gateway (Native) Specification
- TQ501 – Guide to Reference Data Services
- TQ601 – Guide to Certification

1.4 Document History

Issue	Date	Description
R1 1.0	25 March 2010	First issue of this document published.
R2 1.0	24 May 2010	First issue of CDS release 2 document published.
R2.1 1.0	09 July 2010	First issue of CDS release 2.1 document published.
R2.1 1.1	23 July 2010	Second issue of CDS release 2.1 document published
R2.1 1.3	09 August 2010	Production addresses added
R2.1 1.4	01 September 2010	Disaster Recovery addresses defined
1.7	05 April 2011	Additional NATIVE and MITCH endpoints
1.8	07 November 2011	Amended availability of native trading gateways, MITCH multicast feed and Replay/Recovery services at secondary data site
1.9	12 January 2012	Sponsored Access SFTP site IP/port specification.
2.0	22 February 2012	Corrected availability of MITCH Replay/Recovery services at SDC
2.1	20 February 2013	Changed contact details
2.2	31 October 2014	Changed reference of ITCH to MITCH. Included reference data IP's
2.3	25 August 2015	Updated reference data IP's for new SFTP site.
2.4	19 November 2015	2.3 – Clarified MITCH interface behaviour 3.1 - Clarified Gateway Connectivity Behaviour
2.5	16 August 2016	3.1.2 – Added Native gateways 7 and 8 to Production
2.6	30 August 2016	Updated Turquoise to Turquoise Plato™ where appropriate for Dark Midpoint Order Book and Turquoise Plato™ Block Discovery services, and updated Turquoise to Turquoise® where appropriate.

2.7	06 August 2018	Removed references to MITCH market data service
2.8	13 August 2018	Addition of Legacy CDS connection details.
2.9	20 January 2021	New Sponsored Access Restricted Instrument List (RIL) SFTP Process introduced via MFT. CMC/Hosting/Extranex is no longer supported for Sponsored Access RIL SFTP, internet only. Section 4.0 – Sponsored Access - Restricted Instrument List SFTP Site updated with MFT SFTP connectivity.
3.0	05 August 2022	Updated section 4.0 Added details of the new CDS service offered for the Restricted Instrument List. Updated details of the SFTP Site with MFT SFTP connectivity for the same.

1.5 Enquiries

Please contact either the Technical Account Management Team or your Technical Account Manager if you have any questions about the Millennium Exchange services outlined in this document: Client Technology Services (UK) can be contacted at:

- Telephone: +44 (0)20 7797 3939
- Email: londontam@lseg.com

2.0 Connectivity Overview

2.1 Connectivity Protocol

Turquoise® uses TCP/IP (Transmission Control Protocol/Internet Protocol) for network connectivity. All FIX and Native interface messages are transported using TCP. All data sent by the Group Ticker Plant (GTP) interface is broadcast via UDP (User Datagram Protocol) multicast. **Turquoise®** only supports IPv4.

2.2 Services

Turquoise® provides a gateway to enter orders into the trading system, download own order and trade information.

Native Trading Gateway

The Native trading gateway provides a native low latency trading interface which allows participants to send and manage orders on the trading system. The interface enables clients to perform the following activities:

- (i) Submit an order
- (ii) Cancel an order
- (iii) Mass Cancel orders
- (iv) Cancel/Replace an order

The entry of quotes or trade reports is not supported by the Native trade gateway. The Native trading gateway uses a proprietary interface referred to as the Native interface.

FIX Trading Gateway

The FIX trading gateway allows participants to send and manage orders on the trading system. The interface enables clients to perform the activities outlined below.

- (i) Submit an order
- (ii) Cancel an order
- (iii) Mass Cancel orders
- (iv) Cancel/Replace an order

The entry of quotes or trade reports is not supported by the FIX trading gateway. The FIX trading gateway uses the FIX 5.0 SP2 protocol.

FIX Drop Copy Gateway

Turquoise® provides a gateway to receive additional copies of Execution Reports generated by the trading system. This gateway may also be used by clients to download the current status of all their active orders in the event of a failure. The drop copy service cannot be used to submit orders or receive market data. The drop copy gateway uses the FIX 5.0 SP2 protocol.

FIX Post Trade Gateway

Turquoise® provides a FIX post trade gateway that permits participants to perform the activities outlined below:

- (i) Receive real-time updates on executed trades
- (ii) Receive information on executed trades via a query-based service to facilitate a recovery after a failure.

The entry of quotes or orders is not supported by the post trade gateway. The post trade gateway uses the FIX 5.0 SP2 protocol.

2.3 Interfaces

The services provided by **Turquoise®** are delivered by FIX, GTP and Native interface protocols.

Native Interface

The Native interface consists of two channels. A Real-Time channel which provides the main order management functionality and a Recovery channel that allows clients to subscribe to missed messages due to disconnection from the Real-Time channel.

The Native interface uses fixed-length, non-encrypted messages in a binary format. **Turquoise®** does not distribute API libraries for access to the Native interface. As messages will not be split across packets, the message header which prefixes all messages is used to determine the message type and how it should be parsed.

GTP Interface

The GTP interface consists of the Real-Time multicast channel, the Replay channel and the Recovery channel. The Real-Time multicast channel broadcasts a stream of fixed-width binary messages to provide real-time information delivered using UDP multicast. This real-time service is configured to send messages as quickly as possible and typically sends one GTP message per network packet, but please note that at times the service can (and will) send multiple GTP messages per network packet. The TCP Replay channel permits recipients to request the retransmission of a limited number of messages already published on the Real-Time channel. This channel may be used by recipients to recover from a small data loss. The TCP Recovery channel permits recipients to request a snapshot of the order book for any active instrument in the market data group. This channel may be used by recipients to recover from a large-scale data loss.

FIX 5.0 SP2 Interface

The Financial Information Exchange (FIX) protocol enables access to **Turquoise®** using a messaging standard developed for real-time electronic exchange of security transactions. FIX enables access to the trading services and security information within **Turquoise®**. The interface is a point-to-point service based on the technology and industry standards TCP/IP, FIXT and FIX. The session and application event models and messages are based on versions 1.1 and 5.0 (Service Pack 2) of the FIXT and FIX protocols respectively.

2.4 Connection Options

Participants will be able to connect to **Turquoise®** via their London Stock Exchange CMC, hosting or VPN connectivity. **Turquoise®** also supports 3rd party leased-line connectivity.

2.5 Architecture

Each participant connection will be enabled for access to the trading system via a Primary and Secondary gateway for the FIX interface and the Trading and Recovery for the Native interface.

For the FIX interface, one of the pair of gateways will be designated the Primary, and the other Secondary. In the event of failure of the Primary gateway, participants should connect/logon via the Secondary gateway. Any attempt to logon to the Secondary gateway outside of any failure event will be refused.

In case of unexpected disconnection from the Primary gateway participants should attempt to re-connect to the Primary gateway a total of three times, with three seconds between each attempt before attempting to connect the Secondary gateway.

Likewise, if there are further issues in connecting to the Secondary gateway a total of three connections, with three seconds between them, should be attempted.

After six failed connection attempts (three on each gateway) this may indicate a serious issue and the Exchange should be contacted for guidance.

Both Primary and Secondary gateways are duplicated at the Disaster Recovery Site.

All users are expected to wait 500ms after sending the login requests to the gateways before they start trading activity.

2.6 Disaster Recovery

Turquoise® will operate in cold standby mode. In the event of total loss of the Primary Site the Exchange will activate the Disaster Recovery Site. This procedure is expected to take in the order of 2 hours.

Once the Disaster Recovery Site is active then all order books will be cleared down and the trading system re-started. Following this, participants will be asked to connect to the Disaster Recovery Gateways. The Disaster Recovery Gateways will use the IP address and port of the Primary Gateway. Following recovery to the Disaster Recovery Site it is recommended that all participants should:

- Carry out an Own Trade Download to confirm which trades have been sent to clearing and settlement.
- Carry out an Own Order Book Download to confirm that no orders are currently active.

3.0 Connectivity

3.1.1 Customer Development Service

Each participant is allocated a unique IP subnet address from the Exchange's private address range. Participants should connect to the **Turquoise®** Customer Development Service (TQ-CDS) from the IP allocated for test services from this subnet.

Trading Services

Service	Channel	IP Address	Port
FIX Trading	Primary	194.169.9.131	51110
	Alternate	194.169.9.132	51111
FIX Post Trade	Primary	194.169.9.139	51120
	Alternate	194.169.9.140	51120
FIX Drop Copy	Primary	194.169.9.143	51130
	Alternate	194.169.9.144	51130
Native Trading	Primary	194.169.9.135	51140
	Alternate	194.169.9.136	51140
Native Recovery	Primary	194.169.9.135	51145
	Alternate	194.169.9.136	51145

Legacy CDS Trading Services

Legacy CDS is offered in addition to the standard CDS environment. The purpose of Legacy CDS is to allow client testing against the current production code. As with standard CDS, this is not a performant environment. Customers should not expect to performance test systems using this environment.

Service	Channel	Port	Primary	Secondary
Fix Trading	Channel 1	51110	94.46.104.71	94.46.104.72
	Channel 2	51111		
FIX Post Trade	Channel 1	51120	94.46.104.67	94.46.104.68
Drop Copy	Channel 1	51130	94.46.104.69	94.46.104.70
Native	Trading	51140	94.46.104.65	
	Recovery	51145		
Native	Trading	51140	94.46.104.66	
	Recovery	51145		

Reference Data Service FTP & SFTP

	CDS	Port
Access via Internet	194.169.1.29	21 (FTP)
Access via Hosting & CMC	194.169.9.157	51101 (SFTP) 21 (FTP)

Group Ticker Plant

GTP connectivity details are available in the **GTP004 Parameters Guide** that you can download from <https://www.lseg.com/areas-expertise/technology/group-technology/group-ticker-plant>.

3.1.2 Production Environment

Trading Services

Service	Channel	Port	Primary IP Address	Secondary IP Address*
FIX Trading 01	Channel 1	59201	194.169.9.1	194.169.9.2

	Channel 2	59202		
FIX Trading 02	Channel 1	59221	194.169.9.3	194.169.9.4
	Channel 2	59222		
Post Trade 01	Channel 1	59401	194.169.9.24	194.169.9.25
	Channel 2	59402		
Drop Copy 01	Channel 1	59501	194.169.9.32	194.169.9.33
	Channel 2	59502		
Drop Copy 02	Channel 1	59521	194.169.9.34	194.169.9.35
	Channel 2	59522		
NATIVE Trading 01	Trading	59601	194.169.9.48	N/A
	Recovery	59801		
NATIVE Trading 02	Trading	59602	194.169.9.49	N/A
	Recovery	59802		
NATIVE Trading 03	Trading	59603	194.169.9.50	N/A
	Recovery	59803		
NATIVE Trading 04	Trading	59604	194.169.9.51	N/A
	Recovery	59804		
NATIVE Trading 05^	Trading	59605	194.169.9.52	N/A
	Recovery	59805		
NATIVE Trading 06^	Trading	59606	194.169.9.53	N/A
	Recovery	59806		
NATIVE Trading 07^	Trading	59607	194.169.9.54	N/A
	Recovery	59807		
NATIVE Trading 08^	Trading	59608	194.169.9.55	N/A
	Recovery	59808		

Participants required to use both Channel 1 and 2 for load-balancing FIX services.

* Note: The secondary gateways will only be available in the event of a failure of the primary gateways.

^ Note: These services are not available in the event of the invocation of the Secondary Data Centre.

Group Ticker Plant

GTP connectivity details are available in the **GTP004 Parameters Guide** that you can download from <https://www.lseg.com/areas-expertise/technology/group-technology/group-ticker-plant>.

Reference Data Service FTP & SFTP

	PDC	SDC	Port
Access via Internet	194.169.1.26	194.169.1.27	21 (FTP)
Access via Hosting & CMC	194.169.9.42	194.169.9.43	59101 (SFTP) 21 (FTP)

4.0 Sponsored Access

Sponsored Access Portal URLs

CDS

- <https://cds-sponsored-access.tradeturquoise.com>

Live Production

- <https://sponsored-access.tradeturquoise.com>

Restricted Instrument List SFTP Site

CDS and Production

Sponsoring firms who wish to upload Restricted Instruments via SFTP will require an MFT RIL SFTP account for **CDS and Production environments**. Sponsoring firms should contact the Technical Account Management Team (londontam@lseg.com) to be setup. Information required;

- Member ID
- Source (Internet) IP address(es)
- Public Key (Optional)
- A single admin contact email and telephone number.

Once the SFTP account has been created, the admin contact will be emailed the login credentials. Customers will need to change their default passwords via <https://mft-test.lseg.com> for CDS and <https://mft.lseg.com> for Production environments.

SFTP/HTTPS Access;

Environment	Protocol	URL	IPs	Ports
CDS	SFTP	sftp://mft-test.lseg.com	13.248.155.35 or	22
			76.223.22.58	22

	<u>HTTPS</u>	<u>https://mft-test.lseg.com</u>	<u>13.248.155.35 or</u> <u>76.223.22.58</u>	<u>443</u> <u>443</u>
<u>Production</u>	<u>SFTP</u>	<u>sftp://mft.lseg.com</u>	<u>52.223.51.41 or</u> <u>35.71.183.110</u>	<u>22</u> <u>22</u>
	<u>HTTPS</u>	<u>https://mft.lseg.com</u>	<u>52.223.51.41 or</u> <u>35.71.183.110</u>	<u>443</u> <u>443</u>

Disclaimer

This service description is being distributed by Turquoise Global Holdings Limited only to, and is directed only at (a) persons who have professional experience in matters relating to investments who fall within Article 19(1) of the FSMA 2000 (Financial Promotion) Order 2005 and (b) persons to whom it may otherwise lawfully be communicated (together “relevant persons”). Any investment or investment activity to which this document relates is available only to and will be engaged in only with, relevant persons. Any person who is not a relevant person should not act or rely on this service description or any of its contents.

Turquoise Global Holdings Limited and Turquoise Global Holdings Europe B.V are authorised investment firms by the Financial Conduct Authority.

Turquoise Global Holdings Limited

Turquoise Global Holdings Europe B.V

10 Paternoster Square

London EC4M 7LS

T: +44 (0) 20 7797 1000



London
Stock Exchange